

Revocation Policy

If you are a consumer, i.e. if you conclude the purchase for purposes that are predominantly neither commercial nor self-employed, you have a right of withdrawal.

Right of Withdrawal

You have the right to cancel the purchase contract within 14 days without giving any reason.

The withdrawal deadline is fourteen days from the day on which you or a designated third party, other than the carrier, took possession of the items.

To execute your right of withdrawal, you need to send us, by means of a clear declaration (e.g. Letter, Email or Fax)

Koviss Golf Europe/RC Services, Pfaendwiesenstr. 2a, 8152 Opfikon, Switzerland

Tel +41-44 8113311

Fax +41-44 8113313

Email: info @ rc-services.org or info @ koviss-eu.com

about your decision to revoke this contract. For this purpose, you can use the included sample revocation form, which, however, is not mandatory. In order to comply with the time limit for revocation, it is sufficient that you send the notice of withdrawal before the expiration of the withdrawal deadline.

If this option is used, we will send you as soon as possible (e.g. email) a confirmation of receipt of such a revocation. To comply with the withdrawal time limit, it is sufficient that you send the notification of the right of withdrawal before the expiration of the revocation period.

Consequences of Revocation

If you withdraw the contract, we have to refund you all payments we have received from you, including the delivery costs. (with the exclusion of the additional charges resulting from the fact that you have chosen a type of delivery other than the cheapest standard delivery offered by us), promptly and no later than within fourteen days from the day on which we received the notification of your revocation of this contract. For this reimbursement, we use the same means of payment that you used in the original transaction, unless otherwise expressly agreed with you. In no case you will be charged for this refund.

However, we may deny the reimbursement until we have received the items back or until you have provided proof that you have returned the items, whichever is earlier.

You must return or hand over the items immediately but in all cases no later than within fourteen days from the day on which you notify us of the revocation of the contract to:

Koviss Golf Europe, c/o AutoTechnik Heringer GmbH, Schwarzwaldstr. 21, 79798 Jestetten, Germany.

The deadline is met if you send the items before the expiration of the term of fourteen days.

The return costs are generally to be borne by the customer.

Different and sole return address EU:

Koviss Golf Europe, c/o AutoTechnik Heringer GmbH, Schwarzwaldstr. 21, 79798 Jestetten, Germany

You are only liable for any loss in value of the products if this depreciation is due to an unnecessary handling/inspection of the products for examining the quality, properties and functioning.

Exclusion Revocation (§ 312 g BGB)

(a) The right of withdrawal does not apply for delivery of products that are not prefabricated and for the production of which an individual selection or determination by the consumer is decisive or which are clearly tailored to the personal needs of the consumer, (eg. Items with your name), in the case of delivery of sealed goods that are not suitable for return for reasons of health protection or hygiene, if the seal was removed after delivery or in the case of delivery of sound or video recordings or computer software in a sealed package, if this was removed.

(b) The right of withdrawal shall also expire in the case of a contract for the supply of digital content not on a tangible medium if the trader has begun performance of the contract after the consumer has b1) expressly agreed that the supplier shall start the fulfillment of the contract before the expiry of the withdrawal period, and b2) has confirmed his knowledge that by giving his consent, he loses his right of withdrawal upon commencement of the performance of the contract.

(c) Please avoid damage and impurities. Keep the original packaging and, if possible, return the items in this packaging with all accessories and with all packaging components. If you no longer have the original packaging, use an appropriate packaging to provide sufficient protection against transport damage in order to avoid claims for compensation due to damage as a result of inadequate packaging.

(d) Providing us return details by email info @ rc-services.org, will enable us to assign the products as promptly as possible.

The modalities mentioned in the above paragraphs c and d are not requirement for a valid exercise of the right of withdrawal.

07.07.2022

Revocation Declaration

If you need to cancel the contract, please fill out this form and send it to

Koviss Golf Europe / RC Services
Pfaendwiesenstr. 2a
8152 Opfikon
Switzerland

Tel +41-44-811 3311
Tel +41-44-811 3312
Tel +41-44-811 3315 & WhatsApp
Fax +41-44-811 3312
Email info @ koviss-eu.com
Email info @ rc-services.org

I / we (*) hereby revoke the contract concluded by me / us (*) for the purchase of the mentioned goods (*) / the provision of the following services (*) within the stipulated time limit.

(*) Delete as inapplicable

Consumer Details:

Name:

First Name:

Address:

Country/Zip Code/Place:

Product/Service Details:

Order Date:

Receive Date:

Order- a/o Invoice-Nr.:

Products/Services:

Exclusive Return Address Europe:

Koviss Golf Europe
c/o AutoTechnik Heringer GmbH
Schwarzwaldstr. 21
79798 Jestetten - Germany

Customer Signature:
(only in case of paper form notification)

Place:

Date:

End Revocation Declaration