

TROUBLE SHOOTING GUIDE

LAUNCHPAD CLASSIC

ASSEMBLY

- ✓ Ensure the left and right Frame Uprights are installed into the Launchpad Base before installing the Crossbar.
- ✓ The small dot on the yellow end of the ball-and-tether unit should line-up with the dot on the yellow pivot base when inserting, after which it should freely swivel around 360 degrees.
- ✓ Ensure the black elastic tether and the attached rubber tee are in the correct position in between all of the sensors – long enough to rest in between all of the sensors, but not so long as to be able to cover up the far sensors.
- ✓ If the screws are not screwing in, check the threads and the holes and clear of any debris.
- ✓ If you are using the PS2 adapter to connect the PC version of Launchpad to a PlayStation2 console, ensure you are connecting it in the correct sequence, as per the PS2 adapter's instruction sheet. First, plug the PS2 controller into the adapter, secondly plug the adapter into the PS2 controller port, thirdly plug the adapter's USB cable into the second USB port on the PS2, and finally plug the Launchpad's USB cable into the adapter.



START UP

- ✓ Ensure your *PlayStation2* or Computer is powered on, and that the Launchpad is correctly connected, as per the instructions on pg. 4 of your User's Manual.
- ✓ If the LED does not go to a solid red "Ready" light within ten seconds of powering on, disconnect the Launchpad and ensure no loose dirt or debris is covering the sensors before reconnecting.
- ✓ If the LED stays off even after being connected, disconnect the Launchpad, wait ten seconds, and then reconnect it. Repeat this as many as three times. If the LED stays off still, then contact support personnel at: www.electricspin.com/support
- ✓ If you have access to another *PlayStation2* or Computer, connect it to that one to see if it works there. There are many different models of PS2s and Computer power supplies, and not all of them are able to deliver the power needed by the Launchpad – especially when running the Launchpad on a laptop computer.
- ✓ If you are using the Launchpad for PC, ensure the USB port you are plugging it into is active. You can check this by checking whether or not your computer recognizes something being plugged into the USB port when you plug in the Launchpad – Windows users will hear a noise, and see a notification pop-up in the Notification Area of the Start Bar.



SWING

- ✓ Ensure you are activating the Launchpad correctly – using the Left or Right sensors for regular strokes and drives, and the Putting sensor for putting and chipping.
- ✓ If you do not receive a solid red “Ready” light, ensure the ball, tether, and tee are not directly blocking any of the sensors (although the tether attached to the golf ball will, by design, sit overtop of the U sensor. This is intentional, and should not interfere.)
- ✓ If you still do not receive a solid red “Ready” light, disconnect the Launchpad, ensure all sensors are clean, and reconnect the Launchpad.
- ✓ If you still do not receive a solid red “Ready” light, then contact support personnel at: www.electricspin.com/support
- ✓ After your swing the status LED will blink green indicating that the shot was proper. Ensure that you are swinging directly over all the sensors. Check that the soles of your clubs are clean.



ACCURACY

- ✓ Ensure your Launchpad is configured for use with the correct game, as per the instructions on pg. 8 of your User’s Manual. *(PS2 Version Only)*
- ✓ Ensure your Launchpad is on a flat, level ground.
- ✓ If your shots are erratic when running on a PC, ensure you have the most recent patches for your software. See EA Sport’s website at <http://support.ea.com>.
- ✓ If shots are still erratic with the PC version, close any applications that may be running in the background, such as anti-virus software. Some applications use a lot of your system’s resources, especially on older computers.
- ✓ Verifying that all of your Launchpad’s optical sensors are accurately working is done by entering “Test Mode”. Cover up the Left and Right sensors while connecting your Launchpad, and keep them covered as the LED blinks green, until it turns to either a solid or a blinking red. Once in Test Mode, if you cover up **any single sensor**, the LED will turn green. If you cover **more than one**, it will blink red. Ensure all sensors are working, by testing each one at a time, and verifying that the LED turns green. Exit Test Mode by disconnecting and reconnecting the Launchpad.